

TERMS OF SERVICE

Effective Date: February 14, 2026

These Terms of Service ("Terms") govern your access to and use of the website located at www.islandinnovation.co and any related services, events, programs, courses, content, or communications (collectively, the "Services") provided by Island Innovation LLC, a limited liability company incorporated in the State of Wyoming, United States ("Island Innovation," "we," "our," or "us").

By accessing or using the Services, including registering for events or programs, you agree to be bound by these Terms. If you do not agree, you must not use the Services.

1. About Island Innovation

Island Innovation LLC is a Wyoming limited liability company providing:

- Events and convenings (virtual, hybrid, and in-person)
- Strategic communications services and coalition management
- Capacity-building programs and professional development courses
- Network coordination and stakeholder engagement
- Research, publications, and thought leadership

Island Innovation facilitates dialogue, knowledge exchange, and collaboration among island communities, governments, and development partners worldwide. We are not a funding body, investment advisor, legal advisor, or implementing agency unless expressly agreed in a separate written contract.

2. Eligibility

By using the Services, you represent and warrant that you meet this requirement and have the authority to enter into these Terms on behalf of any organization you represent.

3. Use of the Services

You agree to use the Services only for lawful purposes and in accordance with these Terms.

You may not:

- Violate applicable laws or regulations

- Interfere with or disrupt the integrity of the Services
- Attempt to gain unauthorized access to systems or data
- Scrape, harvest, or extract data using automated means without consent
- Upload malicious code or harmful materials
- Use content for commercial purposes without written consent
- Engage in harassment or inappropriate conduct toward other participants
- Share access credentials or transfer registrations without authorization

We reserve the right to suspend or terminate access for violations of these Terms.

4. Intellectual Property

All materials available through the Services - including but not limited to text, graphics, branding, event recordings, course materials, publications, methodologies, frameworks, research reports, and audiovisual content - are owned by or licensed to Island Innovation and protected by applicable intellectual property laws.

You are granted a limited, non-exclusive, non-transferable, revocable license to access and use content for personal, non-commercial purposes only.

You may not:

- Reproduce, distribute, or publicly display content without permission
- Modify or create derivative works based on our materials
- Record or redistribute course materials or event sessions
- Use materials for commercial training, consultancy, or competing services
- Use content to train artificial intelligence systems without written consent
- Share proprietary methodologies or frameworks outside of authorized use

Unauthorized use may result in immediate termination of access and legal action.

Network Information: Our stakeholder databases, contact lists, and relationship networks constitute confidential business assets and may not be accessed, copied, extracted, or used for any purpose without express written permission.

5. Events, Programs, and Courses

Island Innovation organizes in-person, virtual, and hybrid events, including the Global Sustainable Islands Summit, Virtual Island Summit, and specialized training programs.

By registering for an event or program, you acknowledge:

- Schedules, speakers, content, and formats may change due to operational requirements

- We reserve the right to modify, postpone, or cancel events due to circumstances beyond our control
- Participation may be subject to additional event-specific terms and conditions
- We may refuse registration or remove participants at our discretion for misconduct or policy violations
- Virtual events require appropriate technology and internet connectivity on your part

Payment and Refund Policy: Unless otherwise specified in event-specific terms:

- Registration fees are due at time of booking
- Fees are generally non-refundable except in cases of event cancellation by Island Innovation
- Registrations are non-transferable without prior written approval
- Cancellation policies vary by event and will be clearly communicated during registration

Professional Development:

- Completion certificates are provided for educational purposes only
- Certificates do not constitute professional accreditation unless explicitly stated
- We do not guarantee specific career outcomes, funding opportunities, or partnership results
- Continuing Professional Development (CPD) credits, where offered, are subject to acceptance by relevant professional bodies

6. Media and Recording Consent

Events, webinars, courses, and programs may be recorded for educational, promotional, and archival purposes.

By participating, you grant Island Innovation a worldwide, perpetual, irrevocable, royalty-free license to record, reproduce, publish, and distribute your image, voice, name, and contributions in any media format, including but not limited to websites, social media, marketing materials, and future educational content.

If you do not consent to recording, you must notify us in writing prior to participation. Non-consent may limit participation in certain interactive sessions.

7. Payments and Fees

Certain Services require payment, including event registrations, training programs, and consulting engagements.

Payment Terms:

- All fees must be paid through approved payment processors
- Payment terms will be specified during registration or in separate service agreements
- Fees are typically quoted in USD unless otherwise specified
- You are responsible for applicable taxes in your jurisdiction

We are not responsible for errors or interruptions caused by third-party payment providers. Chargebacks or disputed payments may result in suspension of access.

8. No Professional Advice

Content provided through the Services is for informational and educational purposes only.

Nothing contained in the Services constitutes legal, financial, tax, regulatory, investment, or specific professional advice for your particular circumstances.

You are solely responsible for obtaining independent professional advice before making decisions based on information provided through our Services.

9. Force Majeure

Island Innovation shall not be liable for delay, disruption, modification, or cancellation of Services resulting from causes beyond our reasonable control, including but not limited to:

- Natural disasters, extreme weather, or environmental emergencies
- Government actions, regulations, or travel restrictions
- Public health emergencies or pandemic-related limitations
- Labor disputes or strikes
- Internet, telecommunications, or technology failures
- Venue unavailability or transportation disruptions
- Political instability or security concerns in event locations

In such circumstances, we may reschedule, modify, convert to virtual format, or cancel affected Services without liability. Refund policies for force majeure events will be determined on a case-by-case basis.

10. International Operations

As a global consultancy operating across multiple jurisdictions:

- Services may be delivered from various international locations
- Data processing may occur across different countries

- Local laws and regulations may apply to specific service delivery
- For EU-based projects, separate terms may apply through our European operations
- Travel-related services are subject to applicable immigration and customs requirements

You consent to international service delivery and data processing as necessary for our global operations.

11. Disclaimer of Warranties

The Services are provided "as is" and "as available."

To the fullest extent permitted by law, Island Innovation disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy, and completeness.

We do not guarantee:

- Uninterrupted availability of Services
- Error-free content or systems
- Specific results, outcomes, or benefits from participation
- Successful funding, investment, or partnership opportunities
- Compatibility with all devices or software
- Accuracy of third-party information or speaker presentations

12. Limitation of Liability

To the fullest extent permitted by law:

Island Innovation LLC shall not be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages arising out of or related to your use of the Services, including but not limited to lost profits, business interruption, loss of data, or failure to achieve expected outcomes.

Our total liability for any claim arising from or related to the Services shall not exceed the total amount paid by you to Island Innovation for the specific Service giving rise to the claim in the twelve (12) months preceding the claim.

This limitation applies regardless of the theory of liability (contract, tort, negligence, or otherwise) and even if we have been advised of the possibility of such damages.

Some jurisdictions do not allow the exclusion of certain warranties or limitation of liability, so these limitations may not apply to you.

13. Indemnification

You agree to indemnify, defend, and hold harmless Island Innovation LLC and its officers, employees, contractors, Academic Council members, Sector Specialists, and partners from any claims, liabilities, damages, losses, costs, or expenses (including reasonable attorney fees) arising from:

- Your use of the Services
- Your violation of these Terms
- Your violation of applicable law or regulation
- Your infringement of third-party rights
- Content or information you provide through the Services
- Your conduct during events or interactions with other participants

14. Third-Party Links and Participants

The Services may include links to third-party websites, integration with external platforms, or involvement of external speakers, sponsors, partners, or participants.

Island Innovation is not responsible for:

- Third-party content, websites, or services
- Statements, opinions, or advice provided by speakers, participants, or partners
- Agreements, transactions, or relationships between participants
- Actions or conduct of other event participants
- Technical issues with third-party platforms

Inclusion of third-party content or participants does not constitute endorsement by Island Innovation.

15. Data Protection and Privacy

We process personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR) where applicable.

Please refer to our Privacy Policy at [www.islandinnovation.co/privacy] for detailed information about our data collection, use, and protection practices.

By using the Services, you consent to data processing as described in our Privacy Policy and these Terms.

16. Dispute Resolution

Governing Law: These Terms are governed by the laws of the State of Wyoming, United States, without regard to conflict of law principles.

Jurisdiction: Any disputes arising under or related to these Terms shall be resolved exclusively in the state or federal courts located in Wyoming. You consent to the jurisdiction of such courts.

Alternative Dispute Resolution: For international clients, we may agree to resolve disputes through binding arbitration under internationally recognized arbitration rules, including the International Chamber of Commerce (ICC) or similar institutions.

Class Action Waiver: Any disputes must be brought individually and not as part of a class action or collective proceeding.

17. Modifications and Updates

We may update these Terms from time to time to reflect changes in our Services, legal requirements, or business practices.

Updated versions will be posted at www.islandinnovation.co/terms with a revised effective date. We will provide reasonable notice of material changes through our website or email communications.

Continued use of the Services after the effective date of revised Terms constitutes acceptance of the updated Terms.

18. Assignment and Transfer

Island Innovation may assign or transfer these Terms, in whole or in part, without restriction, including in connection with a merger, acquisition, sale of assets, or restructuring.

You may not assign your rights or obligations under these Terms without our prior written consent.

19. Severability and Waiver

If any provision of these Terms is found to be unenforceable or invalid, the remaining provisions shall remain in full force and effect.

Our failure to enforce any provision of these Terms does not constitute a waiver of our right to enforce such provision or any other provision in the future.

20. Entire Agreement

These Terms, together with our Privacy Policy and any specific service agreements, constitute the entire agreement between you and Island Innovation regarding use of the Services, except where superseded by a separate written agreement.

21. Contact Information

For questions about these Terms or our Services:

Island Innovation LLC

A Wyoming Limited Liability Company

Website: www.islandinnovation.co

Email: info@islandinnovation.co

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